

TERMS OF SERVICE

CANNA DIRECT USA WHOLESALE ACCOUNT – TERMS OF SERVICE

Thank you for your interest in Canna Direct USA! We would like to welcome you to our family of clients. We take great pride in the quality of our products. Our goal is to build a long-lasting and prosperous relationship with you and your company.

*By accessing and ordering from our wholesale price list, you confirm that you represent a legitimate retail or wholesale business and agree to abide by our wholesale terms and conditions as listed below. *

ORDERING

Our minimum first-time order is \$150.00. There is no reorder minimum; however, if you have purchased from us before and are registering an account online, please contact us at info@cannadirectusa.com. Once contacted, we will change your account to reorder / no minimum status.

In order to apply to be a wholesaler with Canna Direct USA, we must have a valid tax ID number for your company. We keep it on file to comply with Virginia's sales records requirements.

PAYMENT

We accept most lines of credit; merchant pay from our account and PayPal. If you prefer to place your order by phone, fax, or email, please send us your order. We will calculate your order and process your credit card payment manually. Please email or phone us if you have additional questions.

SHIPPING

The price for shipping varies based on the items and quantities in your order. We ship from our location 150 N. Research Campus Dr. Kannapolis, NC 28081 via UPS or USPS. If you have questions about your shipping fees, please contact us.

PRICING

Our wholesale prices are given in US Dollars and are intended for the wholesale trade only. Pricing does not include shipping charges. We make every effort to maintain the accuracy of our price list; however, prices are subject to change without notice.

DAMAGED GOODS

Claims for damages must be made within 7 days of receipt of goods. If damage has occurred, please contact us immediately, preserve and photograph damaged packaging for insurance claims, and forward the images to us.

SELLING CONDITIONS

Canna Direct USA only sell wholesale business to business. It is absolutely ok to sell our wholesale white label products to Etsy, eBay, Overstock, Amazon, Houzz, or any other online venue or fulfillment company.

OUT OF STOCK

If any of the items on your order are out of stock, we will notify you within 48 hours.

HOURS AND CONTACT INFORMATION

We are open Monday through Friday 9:00 AM – 6:00 PM, EST and can be reached at 866-568-9322. There are times we occasionally close early or are closed due to poor weather conditions. You can also reach us at sales@cannadirectusacom. We believe in excellent customer service and frequently check our e-mail.